**THERESA EZEH**

Theresa Ezeh is the Managing Director of Everdon Bureau de Change.

**Director Since**:

**Key Experience and Qualifications**

* Leadership and Relationship Management: Handled a wide range of enquires from customers and proffering effective solutions, considering customers’ service promises, policies and procedure while the Head of Customer Service Unit at Zenith Bank Plc
* Preparation of Credit report, proposal and marketing reports: Gained experience while at the Consumer Banking unit at Zenith Bank Plc

**Career Highlights**

* Head, Customer Service Unit at Zenith Bank.
* Consumer Banking at Zenith Bank (March 2010 – September 2010)
* Customer Service Unit at Zenith Bank (November 2007 – March 2010)
* Retail Banking Group at Oceanic Bank (July 2007 – November 2007)

**Other Professional Experience and Community Involvement**

* Theresa played a critical role in the Retail Banking Unit of Oceanic Bank (now Ecobank).
* She had her NYSC at Oceanic Bank doing Retail Banking.

**Education**

* MBA in Finance from London School of Business and Finance
* PGD in Strategic Management from Stratford Academy, United Kingdom
* B.Sc. in Management Information System from Covenant University, Ota, Ogun State.